Parking

VisitorManager

About License
Management of visitor reservations.

Description
The module supports multiple access types, emailing, tickets with QR code and license plate access. Easy overview of all pending, oncoming, deleted, finished or "no-show" visits. It supports also an email notification at the "nearing the end of visit" time. Visitors may be assigned to different zones and with different parking scenarios.
Before the coming the visitor may use a link to update their license plate for the visit reservation.
The guest may use the generated QR code ticket on the phone or on paper at the parking entry and exit.
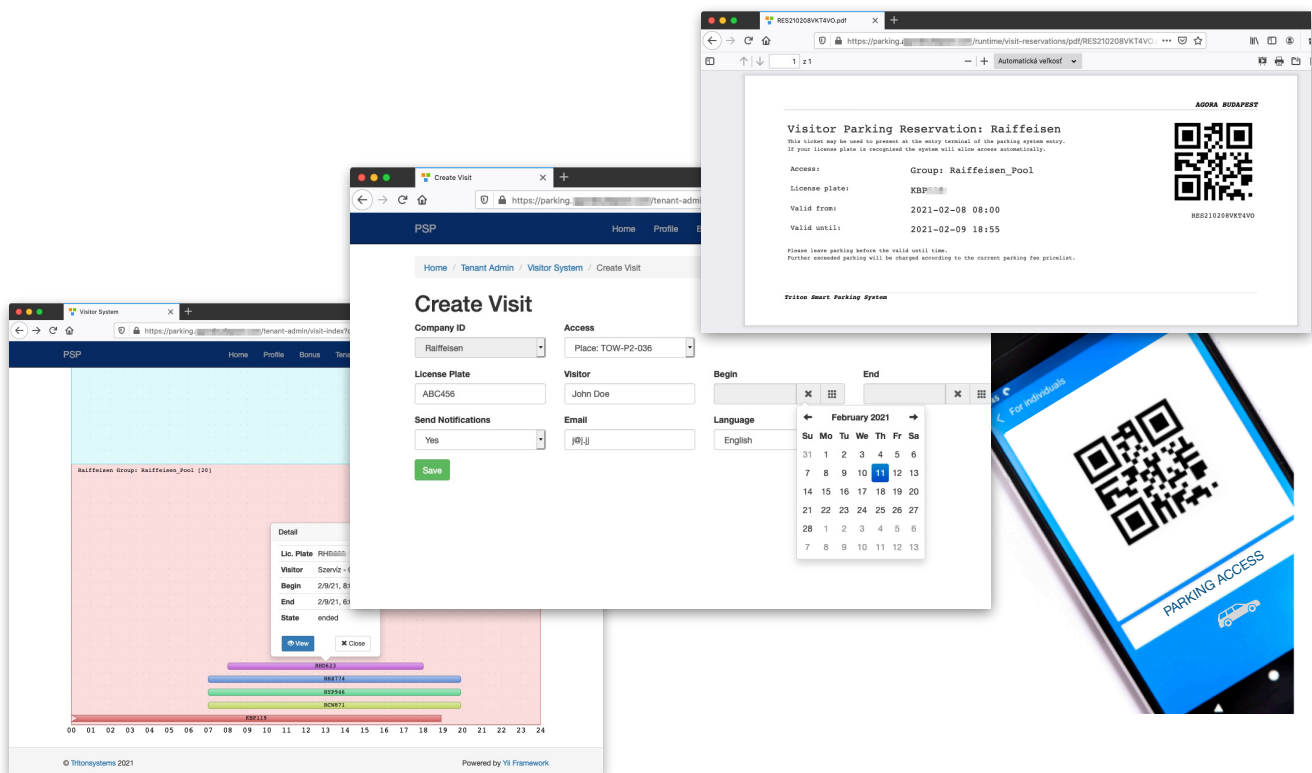VisitorManager can be effectively used by facility admin, tenant companies, logistics companies, etc, as well as by a third party via API and thus managing reservations from their own applications.

Platform:
Web application, PSP module

Prerequisites
ParkIS Main, parking posts with QR code readers

Parking

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Features

Applications

- Public parking lots and parking garages
- Office building parking lots
- Logistics centres, truck parking lots
- Shopping centres and retail stores
- City parking

Use

- Online pre-booking of parking tickets by operator
- Easy creation of custom reservation for desired time period
- Several reservation types are available:
  - Fully covered including overparking (charged to inviting company)
  - Partly covered, overparking must be paid by the visitor at the exit
  - Fully paid by the customer at the exit
  - Fully paid in advance by either third party platform or via our mobile app
- Additional payments may be performed by:
  - payment card via POS terminal at the exit or by the on-site automatic cash register
  - cash by the on-site automatic cash register
  - mobile app
  - third party platform (if integrated)
- License plate may be entered by the operator at the creation time or later by the visitor via an update link
- License plate as a primary ID for the parking entry system is read and the vehicle is entered. In case of unreadable license plate, the driver may present the QR e-ticket or paper ticket received by email
- Pre-booking send email notification with all the reservation data including e-ticket (PDF+PNG)
- Reservations guarantee vacant parking place before the visitor comes

Functions for the operator

- Full control over the parking fee rates, quotas, email templates, rules
- Permissions for companies to manage their visitor reservations
- Reservations overview, history, filtering
- Reports and statistics
- Export functions

Functions for the customer

- Online reservations for the operator, tenant companies, registered customers
- Overview of reservations and cancellations
- Email notifications for all actions: registration, change, cancellation, reminder of nearing the end of reservation

Platform

- Web based service for parking reservations
- Optionally external management via API
- Combined management of web based service and by a third party via API
- E-tickets, PDF
- Email templates for multiple companies who manage their visits
- Automatic notifications for end of visit reminders, alerts
- Language localization, currently available languages: English, Slovak, Hungarian, Polish
- Configurable currency

Options

- Custom branding
- Custom language localization on request
- Customizable notification layouts
- Custom texts
- Integration with third party systems
- Special custom functionality on request